

CRESTWOOD CURLING CLUB COVID-19 REFUND POLICY

A pro-rated league fee refund will be offered if AHS requires curling clubs like the Crestwood to close during our scheduled 2020-2021 season. The Crestwood's refund policy for House League curlers during the 2020-21 season will be as follows:

Leagues with 20 games:

- If the 2020-21 season never begins or transpires then curlers will be provided the option of a 100% refund of all league fees or a credit toward next curling season.
- If the 2020-21 season is cut short and the league has played 1 – 5 games then curlers will be provided the option of a 75% refund of all league fees or a credit toward next curling season.
- If the 2020-21 season is cut short and the league has played 6 – 10 games then curlers will be provided the option of a 50% refund of all league fees or a credit toward next curling season.
- If the 2020-21 season is cut short and the league has played 11 – 14 games then curlers will be provided the option of a 25% refund of all league fees or a credit toward next curling season.
- If the 2020-21 season is cut short at or after 15 games then there will be no refund provided.
- Interruptions: if the Crestwood is required to close temporarily because of AHS requirements then every reasonable effort will be made to ensure that make-up games can be re-scheduled during the 2020-21 season's timeframe.
- Administration fee: all refund transactions will be subject to a \$20 per person administration fee to help cover the credit card fees and administrative labor.

Leagues with 16 games:

- If the 2020-21 season never begins or transpires then curlers will be provided the option of a 100% refund of all league fees or a credit toward next curling season.
- If the 2020-21 season is cut short and the league has played 1 – 4 games then curlers will be provided the option of a 75% refund of all league fees or a credit toward next curling season.
- If the 2020-21 season is cut short and the league has played 5 – 8 games then curlers will be provided the option of a 50% refund of all league fees or a credit toward next curling season.
- If the 2020-21 season is cut short and the league has played 9 – 11 games then curlers will be provided the option of a 25% refund of all league fees or a credit toward next curling season.
- If the 2020-21 season is cut short at or after 12 games then there will be no refund provided.
- Interruptions: if the Crestwood is required to close temporarily because of AHS requirements then every reasonable effort will be made to ensure that make-up games can be re-scheduled during the 2020-21 season's timeframe.
- Administration fee: all refund transactions will be subject to a \$20 per person administration fee to help cover the credit card fees and administrative labor.

Leagues with 11 games or less:

- If the 2020-21 season never begins or transpires then curlers will be provided the option of a 100% refund of all league fees or a credit toward next curling season.
- If the 2020-21 season is cut short and the league has played 1 – 2 games then curlers will be provided the option of a 75% refund of all league fees or a credit toward next curling season.
- If the 2020-21 season is cut short and the league has played 3 – 5 games then curlers will be provided the option of a 50% refund of all league fees or a credit toward next curling season.
- If the 2020-21 season is cut short and the league has played 6 – 7 games then curlers will be provided the option of a 25% refund of all league fees or a credit toward next curling season.
- If the 2020-21 season is cut short at or after 8 games then there will be no refund provided.
- Interruptions: if the Crestwood is required to close temporarily because of AHS requirements then every reasonable effort will be made to ensure that make-up games can be re-scheduled during the 2020-21 season's timeframe.
- Administration fee: all refund transactions will be subject to a \$20 per person administration fee to help cover the credit card fees and administrative labor.

With respect to the Crestwood's refund policy, it may be important to point out that the Crestwood's refund policy is crafted in such a way to both protect our curler's financial interests and to ensure that the Crestwood are sufficiently viable to offer its curlers a facility in subsequent seasons.